

COMPARISON OF FFT AND WFT MAIN FEATURES

FEATURE	Field Force Tracker (FFT)	Work Force Tracker (WFT)
		
➤ Client or Work Location Management	Yes	Yes
➤ Dispatching & Scheduling of Field Personnel	Yes	Yes
➤ Advanced Scheduling of Jobs	Basic plus Rule Based Advanced Scheduler for Large Service Operations (optional)	Simple –Focus on easy to use drag and drop scheduler for fast job scheduling.
➤ Recurring Jobs Scheduling	Yes	Yes
➤ Team Job Assignments	Yes	Yes
➤ Work order or Job Management	Yes	Yes
➤ Employee Location Tracking	Yes	Yes
➤ Advanced Location With Geofencing & Security Alerts	Basic Tracking only	Advanced Geopoints, Geofencing and Security Alerts Available as Options
➤ Job Timesheets	Yes	Yes
➤ Daily Clock in-Clock Out	Yes	Yes
➤ Customer Invoices	Advanced Invoice Customization Options	Yes
➤ Quotes Management	Advanced Quote Customization Options	Yes
➤ Sales Lead Management	Yes	Yes
➤ Custom Forms	Yes	Yes
➤ Push Messaging to Mobile	Yes	Yes
➤ Mobile Apps with Electronics Signatures	Yes	Yes
➤ Inventory Management	Yes	No – Use FFT
➤ Service Contracts	Yes	No – Use FFT.
➤ Product Warranty Management	Yes	No – Use FFT.
➤ Installed Client Assets/ Products Management	Yes	No – Use FFT.
➤ Web Service Tickets	Yes	No – Use FFT.
➤ Customer Portal	Yes	No – Use FFT.
➤ Primary Usage of the Product	Full Featured Advanced Field Service Operations for Equipment Maintenance, Service Companies in HVAC, Electrical, Plumbing, Security, Photocopier, IT, Generators etc. dealing with Installed Customer Products Repairs.	Mobile Field Worker Tracking of (Sales Teams, Product Delivery, Moving, Transport Businesses). Mobile Job Dispatching, Simple Field Service Dispatch Needs (Cleaning / Delivery, Moving etc.) with <u>no Customer Installed Products.</u>

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